

## CERTIFICATE OF MAILING UNDER 37 C.F.R. §1.8

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450, on the below date:

Date: October 3, 2005Name: John G. RauchSignature: 

**BRINKS**  
**HOFFER**  
**GILSON**  
**& LIONE**

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Appln. of: Dadong Wan, et al.Appln. No.: 10/804,580Filed: March 19, 2004For: REAL-TIME SALES SUPPORT AND LEARNING TOOLExaminer: Reagan, James A.Art Unit: 3621Attorney Docket No: 10022/457

Mail Stop Amendment  
Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

## TRANSMITTAL

Sir:

## Attached is/are:

- ☒ First Supplemental Information Disclosure Statement (3 pages); PTO-1449 form (1 page); copies of references B1-B5; copy of search report
- ☒ Return Receipt Postcard

## Fee calculation:

- ☒ No additional fee is required.
- ☐ Small Entity.
- ☐ An extension fee in an amount of \$\_\_\_\_\_ for a \_\_\_\_\_-month extension of time under 37 C.F.R. § 1.136(a).
- ☐ A petition or processing fee in an amount of \$\_\_\_\_\_ under 37 C.F.R. § 1.17(\_\_\_\_).
- ☐ An additional filing fee has been calculated as shown below:

					Small Entity			Not a Small Entity	
	Claims Remaining After Amendment		Highest No. Previously Paid For	Present Extra	Rate	Add'l Fee	or	Rate	Add'l Fee
Total		Minus			x \$25=			x \$50=	
Indep.		Minus			x 100=			x \$200=	
First Presentation of Multiple Dep. Claim					+ \$180=			+ \$360=	
Total					\$			Total	\$

## Fee payment:

- ☐ A check in the amount of \$\_\_\_\_\_ is enclosed.
- ☒ Please charge Deposit Account No. 23-1925 in the amount of \$\_\_\_\_\_. A copy of this Transmittal is enclosed for this purpose.
- ☒ The Director is hereby authorized to charge payment of any additional filing fees required under 37 CFR § 1.16 and any patent application processing fees under 37 CFR § 1.17 associated with this paper (including any extension fee required to ensure that this paper is timely filed), or to credit any overpayment, to Deposit Account No. 23-1925.

Respectfully submitted,

October 3, 2005

Date

  
John G. Rauch (Reg. No. 37,218)



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October 3, 2005

Date of Deposit

John G. Rauch

Name of Applicant, Assignee or  
Registered Representative

Signature

10/3/05

Date of Signature

Our Case No.: 10022/457

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Wan, Dadong, et al.

Serial No.: 10/804,580

Filing Date: March 19, 2004

For: REAL-TIME SALES SUPPORT AND  
LEARNING TOOL

Examiner: James A. Reagon

Group Art Unit No.: 3621

## FIRST SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents  
Alexandria, VA 22313-1450

Dear Sir:

In accordance with the duty of disclosure under 37 C.F.R. §1.56 and §§1.97-1.98, and more particularly in accordance with 37 C.F.R. §1.97(b), Applicant hereby cites the following reference(s):

## U.S. PATENT DOCUMENTS

Document No.	Date of Publication	Patentee/Applicant/Assignee
US 2002/0160772 A1	10/31/02	Gailey et al.

Serial No.: 10/804,580

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Our Case No. 10022/457

**FOREIGN PATENT DOCUMENTS**

<b>Document No.</b>	<b>Date</b>	<b>Country</b>
WO 99/14688	3/25/1999	PCT
EP 1 076 329 A2	7/28/2000	EPO
WO 02/073331 A2	9/19/2002	PCT

**OTHER ART – NON PATENT LITERATURE DOCUMENTS**

"FAST: future technology for today's industry", Ockerman, Najjar and Thomson, Computers in Industry 38 (1999), Elsevier Science B.V., pp. 53-64.

Applicant is enclosing Form PTO-1449 (one sheet), along with a copy of each listed reference for which a copy is required under 37 C.F.R. §1.98(a)(2). As each of the listed references is in English, no further commentary is believed to be necessary, 37 C.F.R. §1.98(a)(3). Applicant respectfully requests the Examiner's consideration of the above reference(s) and entry thereof into the record of this application.

In accordance with 37 C.F.R. § 1.97(e)(1), Applicants hereby certify that each item of the information disclosed in this First Supplemental Information Disclosure Statement was cited in a communication from a foreign patent office in a counterpart foreign application not more than three months prior to filing of the present statement, as evidenced by the date of the enclosed search report from PCT patent application serial number PCT/EP2005/002831 (date of mailing August 28, 2005, 4 pages).

By submitting this Statement, Applicant is attempting to fully comply with the duty of candor and good faith mandated by 37 C.F.R. §1.56. As such, this Statement is not intended to constitute an admission that any of the enclosed references, or other information referred to therein, constitutes "prior art" or is otherwise "material to patentability," as that phrase is defined in 37 C.F.R. §1.56(a).

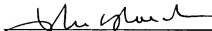
Serial No. 10/804,580

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Our Case No. 10022/457

Applicant has calculated no fee to be due in connection with the filing of this Statement. However, the Director is authorized to charge any fee deficiency associated with the filing of this Statement to a deposit account, as authorized in the Transmittal accompanying this Statement.

Respectfully submitted,



John G. Rauch

Registration No. 37,218

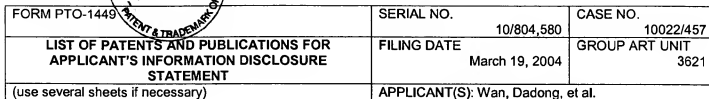
Attorney for Applicant(s)

BRINKS HOFER GILSON & LIONE

P.O. Box 10395

Chicago, IL 60610

(312) 321-4200



## U.S. PATENT DOCUMENTS

[illegible]

**FOREIGN PATENT DOCUMENTS**

EXAMINER INITIAL		DOCUMENT NUMBER Number-Kind Code (if known)	DATE	COUNTRY	CLASS/ SUBCLASS	TRANSLATION YES OR NO
/D.F./	B2	WO 99/14688	3/25/1999	PCT	G06F 17/00	
/D.F./	B3	EP 1 076 329 A2	7/28/2000	EPO	G10L 17/00	
/D.F./	B4	WO 02/073331 A2	9/19/2002	PCT	G06F	

**EXAMINER  
INITIAL**

## OTHER ART – NON PATENT LITERATURE DOCUMENTS

(Include name of author, title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date page(s), volume-issue number(s), publisher, city and/or country where published.

[illegible]

EXAMINER /Doron Fields/	DATE CONSIDERED 04/07/2008
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EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.